

Independent Mortgages

Direct^{NE}



Mission Statement

Here at Independent Mortgages Direct NE we are committed to Treating Customers Fairly throughout all areas of our business and measure this by striving to add value through the service we provide.

Therefore the quality of mortgage and general insurance advisers representing Independent Mortgages Direct NE take pride in their ability to simplify complex financial situations which then enable you, our customers, to understand and plan your financial security along the way to achieving your goals and dreams.

Our objective is to protect the interests of all our customers from initial contact, at point of sale and throughout our working relationship ensuring the individual needs of all our customers are met.

We will achieve all of this by gaining an in depth knowledge of our clients current personal and financial circumstances and requirements.

We will offer a transparent and efficient service to include such elements as contact with lenders, advice and completion of applications.

Finally our advisers are qualified and trained to an exceptional standard but also undertake continued development to ensure that they maintain the required skills and knowledge to give the best possible advice and service